

IT'S HERE!

Parent Busing App and Website: Traversa My Ride K-12

We're excited to share that **My Ride K-12**, our new routing app, is ready to download! This secure tool helps parents get their student's bus information.

With My Ride K-12, you can get the following push notifications on your phone:

- View your child's assigned bus stop and route number
- See the estimated arrival times, route delays & cancellations
- Receive district updates & alerts

MY RIDE K-12 APP



Your Student Bus Information for the 2026–27 school year will be available on the app on August 31st, 2026. Please be sure to double check your child's route before the start of school to ensure no changes or updates have been made.

We encourage all families with bus riders to review the setup instructions linked below. These include important registration steps and details on how to locate the student information you'll need to get started.

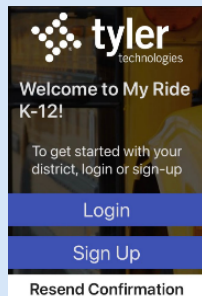
To sign up for the App and/or the Website immediately, please click on the following links for the app and instructions:

[My Ride K-12 – Apple App Store \(iOS\)](#)

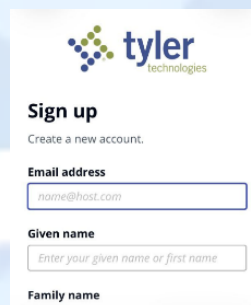
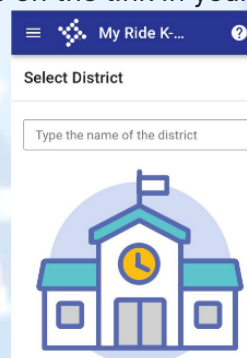
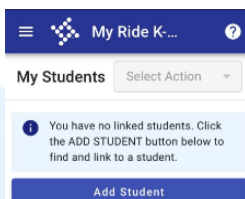
[My Ride K-12 – Google Play Store \(Android\)](#)

How to access the My Ride K-12 mobile application

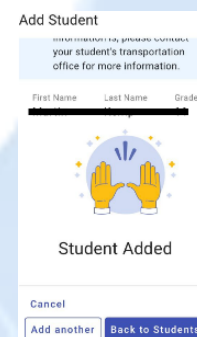
1. Download **My Ride K-12** from the Google Play Store or the Apple App Store.
2. After the app installation is complete, open **My Ride K-12**.
3. Select **Sign Up**



4. To register, enter your **email address, a password & name**.
5. After registering, you will receive a confirmation email. Tap on the link in your email to confirm your registration through the My Ride K-12 website.
6. **Confirm Account**
7. **Sign in** on the My Ride K-12 App
8. When prompted, search for **School District 59** and **select**
9. **Add Student**

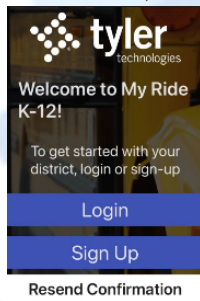
The image shows the 'Sign up' form. It has the Tyler Technologies logo at the top. Below the logo, it says 'Sign up' and 'Create a new account.' There are three input fields: 'Email address' (with a placeholder 'name@host.com'), 'Given name' (with a placeholder 'Enter your given name or first name'), and 'Family name'.

10. Enter the unique information required by School District 59 (Student ID's can be found on your students MyEducation page or contact your school) to find your student. Repeat this step to add additional students
11. Once you have linked to a student, click on that student's profile to see all relevant transportation information.
12. Click on **Share Student(s)** from the drop down **Select Action menu** to share a student link with someone else.
13. Enter the email of the person you would like to share with. That person will receive a confirmation email that automatically link them to the shared student(s). Recipients must register with My Ride K-12, if they have not already done so, to access the student information.
14. Regularly check for updates to ensure that your device is running the latest version of the app.
15. Remain logged in to the app to receive School District 59 push notifications, even when the app is not actively running.
16. **PLEASE ENSURE PUSH NOTIFICATIONS ARE ENABLED ON YOUR PHONE. WITHOUT ENABLING PUSH NOTIFICATIONS, YOU WILL NOT RECEIVE ANY BUS UPDATES OR ALERTS.**

The image shows the 'Add Student' screen. It has the Tyler Technologies logo at the top. Below the logo, it says 'Add Student'. There is a message: 'Enter the unique information required by your school to find your student's transportation office for more information.' There are three input fields: 'First Name', 'Last Name', and 'Grade'. Below the input fields, there is a large icon of two hands clapping. Below the icon, it says 'Student Added'. At the bottom, there are two buttons: 'Cancel' and 'Add another'. At the very bottom, there is a button labeled 'Back to Students'.

How to access the My Ride K-12 website

1. Using the Chrome browser, go to **myridek12.tylerapp.com**
2. If you do not already have a registered email, click **Sign up**.
3. To register, enter your **email address, a password, and name**.
4. After registering, you will receive a confirmation email. Click on the link in your email to confirm your registration through the My Ride K-12 website.
5. When prompted, search for School District 59.
6. Enter the unique information required by School District 59 to find your student (Student ID's can be found on your students MyEducation page or contact your school). Repeat this step to add additional students.
7. Once you have linked to a student, click on that student's profile to see relevant transportation information.
8. To share a student link with another person, click on **Share Student(s)** from the drop down **Select Action** menu.
9. Enter the email of the person you would like to share with. That person will receive a confirmation email that will automatically link them to the shared student(s). Recipients must register with My Ride K-12, if they have not already done so, to access the student's information.



Login Screen

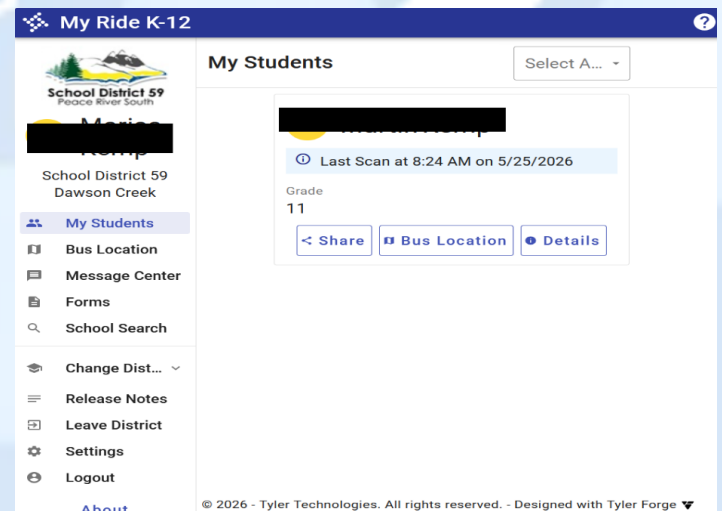
Add Student

1 Student ID 2 Found 3 Summary

Student ID

Cancel Next

Find Your Student



My Ride K-12 Dashboard

My Ride K-12 Push Notification Trouble Shoot

Why didn't I get a notification through the My Ride K-12 App that was for my student's bus?

- First, make sure you have downloaded and logged into the My Ride K-12 App from the Google Play Store or the Apple App Store, and have connected to your child's student profile. See access instructions above. Notifications are only available through the App, not through the website version of My Ride K-12.
- In the App, you can check the message center 'Received' tab to verify if the notification was sent to you.
- If there is no notification in your message center, it could be that you weren't supposed to get the notification, or your profile or student is not correctly connected to the notification system. In either case contact the School Bus Garage at 250-782-2106 to troubleshoot further.
- If the notification is in your 'Received' tab, but you didn't get a push notification on your phone, check your phone's notification settings to ensure you have allowed the App to send push notifications. Sometimes, on iPhones, you will need to disable notifications, then turn them back on to get it to work.
- Finally, if your notification settings are on, and the notification shows up in the 'Received' section, but you didn't get the push notification, it may have been caused by you logging out of the App when you close it. Always stay logged into the App to allow it to push notify your phone when notifications come through. Please note, the App automatically logs you out every 30 days so you will need to log in monthly to ensure notifications are active.

How do I change my notification settings including bus pass scan notifications or other notifications?

Within the App, you can modify settings for notifications in the 'Settings' section of the menu on the left-hand side of the screen. Once you have changed your notification settings be sure to tap 'Save' to finalize your changes.

What do I do if I cannot find my student's name in the My Ride system?

Ensure you are using the same student name that was used for the student's busing registration application.

How do I get urgent route notifications, such as delayed or cancelled buses, if I don't want to download an App?

School District 59 posts daily bus updates at www.sd59.bc.ca (click "Busing" in the top-right). You can also call the bus hotline at 250-782-1061. All information is updated each morning at 6:00 AM.

How do I update my student's profile information including route information, contact info, etc.?

Contact the School District 59 Bus Garage to update any student profile information related to transportation (250-782-2106).

For more information or any ongoing support such as username and password information or other needs, please contact School District 59's School Bus Garage at 250-782-2106